



## GRINDER PUMP REMINDER

Your grinder pump is not a garbage disposal. The following items should never be put in your system:

- Egg shells
- Fish scales
- Cat litter
- Diapers
- Baby wipes
- Socks
- Rags/cloth
- Personal hygiene products
- Oils/grease
- Strong chemicals (drain cleaner)
- Glass
- Metal objects

If the above items are introduced into the system, it could result in premature failure of the pump and require service.

If the red light on the electric box is on it means the pump is not working properly. Please call the front gate house (937-446-3214) if you see your light or your neighbor's light on. Gate house staff will dispatch our mechanics.

Please remember that there is a 20 ft. easement to your grinder pump. This needs to be free from obstructions if our staff needs to repair your grinder pump. There are vents around the lid of your grinder pump which need to be always kept open and free.

**\*\*DURING POWER OUTAGES WATER USAGE SHOULD BE KEPT TO A MINIMUM\*\***

**REPORT ALL ELECTRIC OUTAGES**

**Dial 1-800-543-5599 to report an outage.**

Everyone should report an outage immediately, the TOTAL NUMBER of phone calls received in DUKE'S automated report system determines priority of repair. The more calls -- the faster the response to our area.